Primary Rate Interface (PRI)

Spectrum Enterprise PRI delivers a high-quality voice trunk service using our extensive, fiber network.

PRI overview

PRI service is more cost-effective than traditional phone lines, offering unlimited local calling and convenient long distance packages. PRI connects your private branch exchange (PBX) or key system to the Public Switched Telephone Network and integrates a suite of management, reporting and business-continuity features to help maximize efficiency and keep you connected.

Product highlights

- **Leverage dedicated voice bandwidth:** PRI includes dedicated bandwidth for voice calls, so your voice traffic does not compete for bandwidth with your data service

- **Manage voice services in real time:** An online Trunk Services Portal enables secure access to usage details and reporting capabilities, and allows you to configure trunk features in real time

- **Control call costs:** PRI includes Minutes of Use (MOU) for domestic long distance based upon the number of channels in use, and additional MOU packages provide scalable increments up to 100,000 minutes for domestic long distance, and international calling to over 50 popular worldwide calling destinations*

- **Maximize business continuity:** Alternate Routing enables calls to be received even in the event of a service disruption

- **Optimize productivity:** Manage peak business demands by rerouting overflow calls and utilize valuable features such as Caller ID, call blocking (e.g., to control international calls) and Alternate Routing
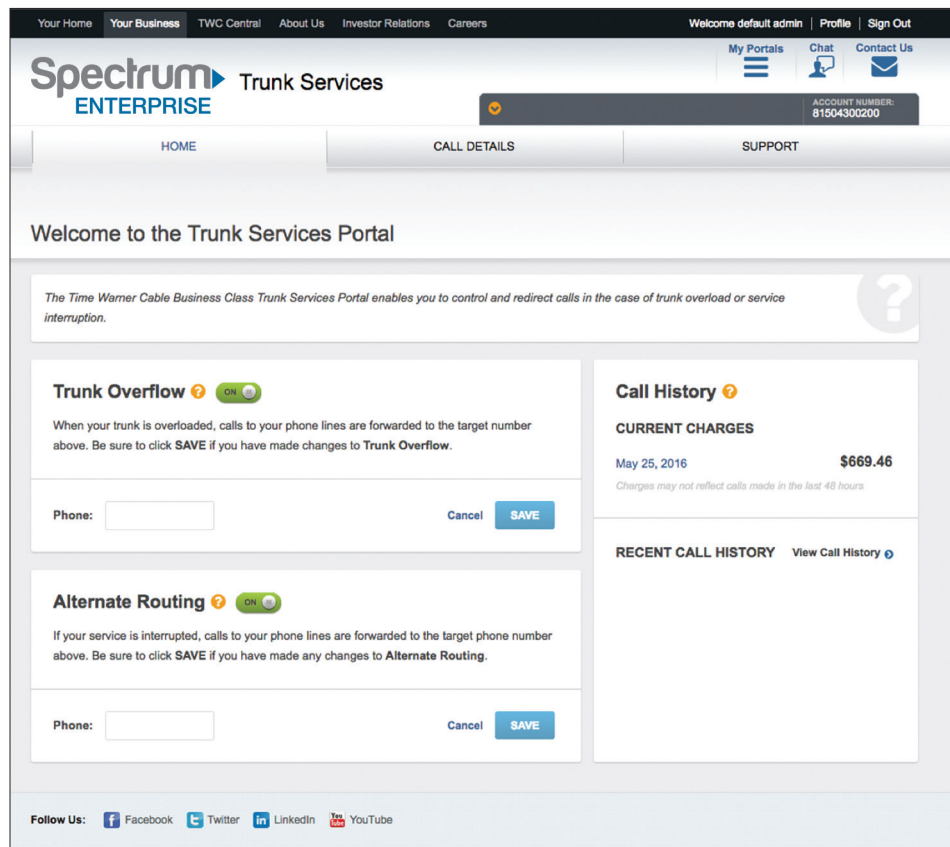
- **Experience reliability:** Your calls are carried over our reliable fiber network, pro-actively monitored 24/7 – all backed by our competitive service-level agreement (SLA)

- **Scale voice services to meet your needs:** Match trunk capacity to business requirements with full 23B+D channels or fractional configuration options per PRI

- **Streamline billing and operations:** Bundle Internet, Voice, Television, Network and Cloud Services with a single-source provider

- **Get local and professional support:** Our Enterprise Account Executives will develop a customized, scalable and cost-effective technology plan to help meet your connectivity and budget requirements

*Visit enterprise.spectrum.com to see the complete list of countries included in the Minutes of Use packages.

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Simplified management and robust reporting

The Trunk Services Portal enables easy, convenient, real-time management of key PRI trunk services features. Secure and accessible from any Internet connection, the Trunk Services Portal allows a company's administrator to:

- Manage and configure Trunk Overflow or Alternate Routing features in real time

- See call activity and leverage reporting to help optimize Voice services

- Simplify expense management with online account detail and analysis reports at multiple levels, including:
  - Call type
  - Time of day or specific days
  - Lead number of a trunk group
  - Long distance and international usage

Comprehensive solutions working together for your business

Spectrum Enterprise, a part of Charter Communications, is a national provider of scalable, fiber technology solutions. The Spectrum Enterprise portfolio includes networking and managed services solutions, including Internet access, Ethernet and Managed Network Services, Voice and TV solutions, Managed Application, Cloud Infrastructure and Managed Hosting Services. Our industry-leading team of experts works closely with clients to achieve greater business success.

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