

Evaluating a Colocation Provider

Checklist

When evaluating a colocation provider, it's vital to make sure they have the facilities, features, staff and attitude to service your business. As you research providers, use this checklist to ensure they meet your needs.

Before you discuss your specific colocation needs with the potential provider, ask a few general questions, including:

1. Have you been in business more than 5 years?
2. Are you the facility owner and not a reseller?
3. Are long-term references available?
4. Can we speak with members of the support staff?
5. Can you accommodate our future growth?
6. Can we extend our contract or lock in pricing?

The grid to the right provides technical information to help you decide which facility may be right for you.



	Yes	No
Facility		
Multiple locations	<input type="checkbox"/>	<input type="checkbox"/>
Geographic diversity	<input type="checkbox"/>	<input type="checkbox"/>
SAS 70/SSAE 16 certified	<input type="checkbox"/>	<input type="checkbox"/>
Space		
Partial locked cabinets	<input type="checkbox"/>	<input type="checkbox"/>
Full locked cabinets	<input type="checkbox"/>	<input type="checkbox"/>
Custom cage build out	<input type="checkbox"/>	<input type="checkbox"/>
Power		
Power included in the price	<input type="checkbox"/>	<input type="checkbox"/>
Diverse and redundant power feeds into facility	<input type="checkbox"/>	<input type="checkbox"/>
Redundant power feeds to the cabinet	<input type="checkbox"/>	<input type="checkbox"/>
Conditioned power with UPS	<input type="checkbox"/>	<input type="checkbox"/>
Generator backup	<input type="checkbox"/>	<input type="checkbox"/>
AC and DC power	<input type="checkbox"/>	<input type="checkbox"/>
Connectivity		
Wide range of bandwidths available	<input type="checkbox"/>	<input type="checkbox"/>
Session Initiation Protocol	<input type="checkbox"/>	<input type="checkbox"/>
Multi-carrier fiber connectivity	<input type="checkbox"/>	<input type="checkbox"/>
Multi-homed redundant Tier 1 internet providers	<input type="checkbox"/>	<input type="checkbox"/>
Major telecom carrier interconnect	<input type="checkbox"/>	<input type="checkbox"/>
Comprehensive routing and switching	<input type="checkbox"/>	<input type="checkbox"/>
Custom data, voice, wireless converged network	<input type="checkbox"/>	<input type="checkbox"/>
Bandwidth bursting	<input type="checkbox"/>	<input type="checkbox"/>
End-to-end national MPLS connectivity	<input type="checkbox"/>	<input type="checkbox"/>
Network monitoring, reporting	<input type="checkbox"/>	<input type="checkbox"/>

Telepacific offers tours at all of its colocation centers, including one near you. Contact us today and schedule a tour.



	Yes	No
HVAC		
Climate control for temperature & humidity	<input type="checkbox"/>	<input type="checkbox"/>
Redundant chillers	<input type="checkbox"/>	<input type="checkbox"/>
High density rated	<input type="checkbox"/>	<input type="checkbox"/>
Security		
Dedicated entrance with mantrap	<input type="checkbox"/>	<input type="checkbox"/>
Guards present	<input type="checkbox"/>	<input type="checkbox"/>
24X7x365 access	<input type="checkbox"/>	<input type="checkbox"/>
Keycard access	<input type="checkbox"/>	<input type="checkbox"/>
Video monitoring inside/outside facility	<input type="checkbox"/>	<input type="checkbox"/>
Multi-zoned FM 200 fire suppression system	<input type="checkbox"/>	<input type="checkbox"/>
Additional Services		
Disaster recovery	<input type="checkbox"/>	<input type="checkbox"/>
Data storage	<input type="checkbox"/>	<input type="checkbox"/>
Voice gateway	<input type="checkbox"/>	<input type="checkbox"/>
On-site technical resources	<input type="checkbox"/>	<input type="checkbox"/>
Data backup at remote location	<input type="checkbox"/>	<input type="checkbox"/>
Cloud firewall, antivirus and intrusion detection/intrusion prevention systems	<input type="checkbox"/>	<input type="checkbox"/>
Business continuity space and office space available	<input type="checkbox"/>	<input type="checkbox"/>
Management Services		
Dedicated account manager	<input type="checkbox"/>	<input type="checkbox"/>
Remote Hands	<input type="checkbox"/>	<input type="checkbox"/>
24x7 network operations center on-site	<input type="checkbox"/>	<input type="checkbox"/>
Secure package, system receiving	<input type="checkbox"/>	<input type="checkbox"/>